



March 13, 2020

Re: COVID-19

Dear Valued Customer,

For over 70 years Halifax Linen Service, Inc has provided quality textile products to our customers in North Carolina, South Carolina, Virginia, and Georgia.

We would like to take this time to thank you for partnering with us to provide your rental textile needs. We value the opportunity to serve you. Everyday we seek to provide our customers with peace of mind through our commitment to quality, innovation, and customer service.

As we enter a new business climate with the declaration of the COVID-19 pandemic our commitment to quality has not changed. Building on the foundation of our standard practices we will continue to process linen with safety in mind. Some of these practices include:

- proper PPE protocols,
- temperature and chemical controls for laundry processing,
- soil separation to prevent cross contamination,
- digital camera systems,
- RFID scanning, and
- 100% wrapped product.

All of these measures are in place to provide you the high quality textile products you have come to expect from Halifax Linen.

We offer a full line of hand sanitizer and soap through our due-to-buy managed system as well as our premium chemical products, and sanitary mop exchange program. If these would be a benefit to you please speak to your RSR or call us at 1-800-20-LINEN (1-800-205-4636).

Your safety and that of your customers is vital to Halifax Linen. Thank you for being part of the Halifax Linen family.

Kindest Regards,

Your Halifax Linen Family